

Performance Plan Fiscal Year	Agency Acronym (KPI)	Agency Acronym (Workload Measure)	Measure	FY 2017 Actual Report	FY 2018 Actual Report	FY2019 Actual Report	FY2020 Actual Report	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3
2021	DDS		Average entry level wages for people who remained gainfully employed for 90 or more days	\$14.60	\$15.80	\$16.10	\$67.50	\$15.20	\$17.40	\$16.50
2021	DDS		Percentage of high school students ages 16-22 with disabilities who receive at least one pre-employment transition service each school year.	49%	77.80%	72.50%	88.20%	28%	55.80%	74.50%
2021	DDS		Percentage of people placed by RSA that remained employed for 90 calendar days or more.	600%	610%	Needs Update	70.10%	36%	31.50%	48.50%
2021	DBH		Percent of substance use disorder (SUD) withdrawal management clients who stepped down to a lower level of care	New in 2020	New in 2020	New in 2020	45.40%	54%	56.70%	51.90%
2021		DBH	Number of people discharged from Saint Elizabeths Hospital quarterly into community housing	New in 2020	New in 2020	New in 2020	266	29	32	36
2021	DHCF		Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who received services specified in their individual support plan in accordance with type, scope, amount, and frequency	New in 2021	New in 2021	New in 2021	New in 2021	89.10%	93.40%	94.80%
2021		DHCF	Number of beneficiaries receiving a conflict free assessment for long-term care services and supports	4768	7026	10,037	10,753	2152	2621	2335
2021		DHCF	Number of Elderly and Persons with Disabilities Waiver (EPDW) beneficiaries enrolled in services My Way	258	1410	2980	3969	1074	1097	1178
2021	DACL		Number of people who receive transition services (including people who transition during the year)	New in 2021	New in 2021	New in 2021	New in 2021	95	126	182
2021	DACL		Number of nursing home transition team clients transitioned from nursing facilities into the community	New in 2021	New in 2021	New in 2021	New in 2021	15	14	20
2021		DACL	Number of residents receiving home adaptations	595	1031	1162	723	228	191	208
2021		DACL	Number of residents receiving home-delivered meals	3218	3397	3555	8120	Annual Measure	Annual Measure	Annual Measure
2021		DACL	Number of residents attending community dining sites	5215	5016	4550	4241	Annual Measure	Annual Measure	Annual Measure
2021		DACL	Number of residents participating in Senior Wellness Center programs (not unduplicated)	2881	3397	3366	2576	Annual Measure	Annual Measure	Annual Measure
2021		DACL	Number of residents receiving options counseling	4653	6861	8635	5637	571	680	844
2021		DACL	Number of clients assisted under the State Health Insurance Program	New in 2021	New in 2021	New in 2021	New in 2021	708	1034	922
2021		DACL	Number of community outreach events held by the External Affairs and Communications Team, to include virtual programming during the public health emergency (PHE)	183	207	208	108	25	45	51
2021		DACL	Number of State Health Insurance Program-specific events, to include virtual events during the PHE	New in 2021	New in 2021	New in 2021	New in 2021	3	0	1
2021		DHCF	Number of people directly transitioned to Medicaid Home and Community-Based Services without DC Aging and Disability Resource Center transition assistance after a 90+ day stay in a nursing facility or hospital	New in 2021	New in 2021	New in 2021	New in 2021	17	15	15
2021	DHCF		Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community Based Waiver complaints investigated within 7 days of receipt of complaint.	New in 2021	New in 2021	New in 2021	New in 2021	89%	87.90%	90.80%
2021	DHCF		Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community Based Services participants who have service plans addressing personal goals	New in 2021	New in 2021	New in 2021	New in 2021	92.20%	84.20%	94.80%
2021	DHCF		Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community Based Services participants who have service plans that address health & safety risks	New in 2021	New in 2021	New in 2021	New in 2021	87.30%	81.60%	82.80%
2021		DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program beneficiaries critical incidents where follow-up to resolve contributing factors in the incident is implemented in 30 days	New in 2021	New in 2021	New in 2021	New in 2021	100%	83.30%	66.70%
2021		DHCF	Number of people enrolled in the Medicaid transition code that establishes eligibility for the Elderly and persons with Physical Disabilities waiver before discharged from the nursing home	New in 2021	New in 2021	New in 2021	New in 2021	15	17	6
2021		DHCF	Number of District residents enrolled in Adult Day Health Program	New in 2021	New in 2021	New in 2021	New in 2021	154	271	173
2021		DHCF	Total number of District residents enrolled in Medicaid Assisted Living services	New in 2021	New in 2021	New in 2021	New in 2021	Annual Measure	Annual Measure	Annual Measure
2021			Number of people DBH placed in housing	New in 2020	New in 2020	New in 2020	1670	1644	1655	1655
2021		DACL	Average days to transition from Nursing Facilities (for clients who have housing to return to)	New in 2021	New in 2021	New in 2021	New in 2021	132	122	96
2021		DACL	Average days to transition from Nursing Facilities (for clients without housing to return to)	New in 2021	New in 2021	New in 2021	New in 2021	181	445	74
2021		DACL	Number of family/resident council meetings attended at nursing facilities (to include virtual events during the PHE)	New in 2021	New in 2021	New in 2021	New in 2021	0	0	0
2021		DACL	Number of referrals from Nursing Facilities	New in 2021	New in 2021	New in 2021	New in 2021	34	55	101
2021		DACL	Number of community transition team cases closed	New in 2021	New in 2021	New in 2021	New in 2021	22	35	40